

## TERMS AND CONDITIONS OF RESERVATION

1. A reservation may only be made by e-mail or using a web survey.
2. On receipt of an inquiry, the campsite shall make a preliminary reservation and provide a calculation including an offer for the payment of € 150.00 to reserve a plot or € 250.00 to reserve a mobile home. This amount pertains to the cost of reservation of € 30.00 and advance payment of € 120.00 for a plot or € 220.00 for a mobile home. Upon completion of service, the received advance payment shall be deducted from the total bill.
3. **CALCULATION – IMPORTANT NOTE: Changes are possible at payment of the final bill at the campsite reception depending on any differences in the services notified for the purpose of making the reservation and the services actually used while staying at the Šimuni Campsite. The prices in euros are for references purposes only and are subject to changes as a result of exchange rate variations during a year. The applicable pricelist is denominated in Kunas (HRK).**
4. **A deposit offer shall be valid for 7 days of the date it is sent up to 03.06.2017. and after 23.09.2017.; outside this period, deposit offer shall be valid for 2 days. Unless the campsite receives a payment following an offer sent within such periods, the reservation shall be automatically canceled and the campsite shall not be required to notify the guest of the cancelation.**
5. A reservation shall be confirmed by paying the ADVANCE PAYMENT to the account of KAMP ŠIMUNI d.o.o., provided that the guest **MUST** notify the booking center of the payment made so that a note to the reservation could be made that the reservation may not be canceled because payment is pending.
6. After KAMP ŠIMUNI d.o.o. receives a written confirmation from the bank that the ADVANCE PAYMENT has been received, the booking center shall send the guest a VOUCHER where by the reservation shall be finalized. The balance shall be paid at the reception immediately prior to departing from the Šimuni Campsite.
7. This voucher shall only pertain to the accommodation unit (plot, mobile home or bungalow). Any additional services shall be notified at arrival at the campsite reception and shall be payable at the applicable pricelist in HRK. All services shall be paid for at the reception of Camping Village Šimuni less the amount of advance payment.
8. On arrival in Camping Village Šimuni, all clients must register at the Reception and present their vouchers and identification documents. A reserved accommodation unit shall be available to the guest at the following times:

Plot:	from 2 p.m. on arrival date to 10 a.m. on departure date
Mobile home:	from 5 p.m. on arrival date to 9 a.m. on departure date
Bungalows:	from 5 p.m. on arrival date to 9 a.m. on departure date

**In case of late arrival, the reserved accommodation unit shall remain available to the guest until 2 p.m. on the next day and the rates shall apply as of the reservation date. A reservation shall be paid for the entire reserved period irrespective of early departure.**

If a guest fails to show after 2 p.m. the next day, such guest should notify the campsite reception at 00385 91 4550 168. In case of late departure, Camping Village Šimuni reserves the right to collect from the client the entire daily amount at the applicable pricelist of Camping Village Šimuni.

#### 9. **CANCELLATION POLICY:**

In case of cancellation:

- 21 days prior to arrival for the period from 27 May to 16 September 2017 for mobile homes, or from 4 April to 24 September 2017 for pitches,
- 14 days for the period from 1 January – 27 May and 16 September – 31 December 2017 for mobile homes, or from 1 January to 4 June and from 24 September to 31 December 2017 for pitches

guests will be refunded to their account the amount of the advance payment minus € 30.00 (reservation fee).

On that occasion the guest is required to submit the following information in writing:

NAME AND ADDRESS OF THE PERSON WHO MADE THE PAYMENT, BANK'S NAME, ADDRESS, IBAN, SWIFT CODE AND ACCOUNT NUMBER

In case of late cancellation or no-show, the guest loses the right to a refund of the deposit.

The date of cancellation will be considered the date of receipt of the Cancellation Notice by mail, fax or email.

#### 10. **GENERAL TERMS AND CONDITIONS:**

##### **PLOT RESERVATION:**

**The amount of deposit** (in the offer: ADVANCE PAYMENT) payable to reserve a plot shall be € 120 as advance payment + € 30 as reservation fee **(total: € 150.00)**.

##### **MOBILE HOME RESERVATION:**

**The amount of deposit** (in the offer: ADVANCE PAYMENT) payable to reserve a plot shall be € 220 as advance payment + € 30.00 as reservation fee **(total: € 250.00)**.

**We do not confirm the exact accommodation unit number, since the reservations are changed on daily basis in order to achieve booking maximum, however we do use our best efforts to meet our guests' preferences, which they are able to state in the Notes of their reservation.**

A mobile home may be reserved for at least 7 days with **SATURDAYS and WEDNESDAYS** as arrival and departure days between **03.06.2017.-23.09.2017.**; in any other period, it is possible to stay shorter and arrive or depart any day of the week. These times may be varied subject to prior agreement with the booking center employees and subject to availability.

Tourist tax and registration fee are fixed costs for all guests.

Bed linen and towels are included in the mobile home price on arrival and are changed every 8 nights.

A plot may be reserved for any day of the week as arrival or departure date, irrespective of the period.

An additional daily charge depending on the period shall be payable for the accommodation units in the first row facing the sea. The rates are provided in the campsite's official pricelist (Camping and Village).

## Important note!!!

**The pricelist in € is for reference purposes only. Because of exchange rate variation during a year, only the current pricelist of Camping Village Šimuni in HRK shall apply and advance payments received shall be recorded in HRK at the exchange rate presented by the Bank on the payment date.**

### 11. PETS:

#### Mobile homes/bungalows:

Pets **are allowed** in mobile homes and bungalows subject to bringing your own bed for your pet and your own cover to cover and protect the furniture in the accommodation unit. The guest shall be charged a **pet charge at the applicable pricelist of VILLAGE ŠIMUNI**. Pets must be registered at the reception and a travel document must be presented for each pet.

#### Plots:

Pets are allowed on plots. The guest shall be charged a pet charge at the applicable pricelist of **CAMPING ŠIMUNI**. Pets must be registered at the reception and a travel document must be presented for each pet.

#### Beaches:

Pets are not allowed on public central beaches within the campsite (other than the part of the beach specifically intended for pets, toward the edge of the campsite).

#### Restaurants:

%



like a holiday in paradise

Pets are allowed in all catering establishments within the campsite.

**Pets must be kept on a leash within the campsite and in catering establishments!**

## 12. RESERVATION OF THE BOAT PLACE

Pontoon marina and the slip are situated in the campsite, however it is not possible to make the reservation of the place for boat in advance; it is to be done upon arrival.

## 13. SPECIAL OFFERS:

Only 1 special offer or discount may be used, that is, one type of discount excludes any other type!

Special offers during a year are published on the campsite's official website

[www.camping-simuni.hr](http://www.camping-simuni.hr)

Special offers shall only apply to reservations made during the term of the special offer. A special offer cannot be replaced by another special offer once the reservation is confirmed and the special offer expires.

Thank you for your confidence – Camping Village Šimuni wishes you a pleasant stay.

We remain available to you for any further information.

*Camping Village Šimuni Management*